

August 29, 2016

Dear PLCC Parent,

**Portage Lakes Career Center** has selected GoCare as our preferred protection plan vendor for our student issued Chromebooks. This plan is available to make protecting your students' device and managing accidents easy.

The plan we have selected is the Parent Plus plan. If you are interested - you can sign up for coverage using the school portal and file any claims through the EZ Claims system.

### OUR PLAN DETAILS

**Coverage:** *Accidental Damage from Handling:* Damage from drops, such as cracks, dings, housing damage, or shattered screens. Liquid damage from spills to full submersion.  
*Mechanical Breakdown:* Mechanical and electrical failures. Defective buttons or connectivity ports.  
*Theft:* Devices that are stolen (meeting certain criteria)  
*Mysterious Disappearance (lost):* Lost devices  
*Burglary/Robbery:* Devices taken by force  
*Perils:* Fire, Vandalism, Natural Disasters

**Cost:** \$24.08                      **Term:** 1 year                      **Deductible:** \$25

### HOW IT WORKS:

When an issue occurs, file a claim and pay your \$25.00 deductible with the school. Liquid damage claims must be filed within 7 calendar days; all other claims must be filed within 10 days of the incident. Sooner is always better. A complete detailed claim is imperative to the prompt processing of any claims. If we must replace the device, we take ownership of the original device and provide a replacement or settlement based on our agreement. The remaining coverage transfers to the new device. PLCC is the owner of your current or replacement device as well any settlement to replace your device. The remaining coverage will transfer to your new/replacement device.

**TO PURCHASE** Chromebook insurance protection follow these easy steps:

1. Go to PLCC portal: <http://www.gocare.com/plcc>
2. Make selections - use the drop down arrow to make your coverage selection (there is only one option available for each selection)
  - Select Model – Chromebook 11 G4 11.6" 4GB/16GB
  - Select Coverage - MB + ADH + LOST link
  - Select Term - 1 Year
  - Select MB Deductible - \$25
  - Select ADH Deductible - \$25
  - Select Insurance Deductible - \$25
3. Click on the large Purchase This Plan button
4. Scroll to the top of the page and click on the My Cart and proceed to checkout

**GoCare is one of the largest independent insurance providers for mobile electronic devices and values every customer's experience! If you have any questions regarding the purchase of your GoCare Chromebook protection plan, please call Teri Hohan in the PLCC office at 330-896-8263.**